

Limited Warranty

Edge Access, Inc warrants that commencing from the date of delivery to Customer (but in case of resale by a Edge Access reseller, commencing not more than thirty (30) days after original shipment by Edge Access), and continuing for a period of the longer of (a) ninety (90) days or (b) the period set forth in the Warranty Card accompanying the Product (if any): (a) the media on which the Software is furnished will be free of defects in materials and workmanship under normal use; and (b) the Software substantially conforms to its published specifications. The date of shipment of a Product by Edge Access is set forth on the packaging material in which the Product is shipped. Except for the foregoing, the Software is provided AS IS. This limited warranty extends only to the original Customer. Customer's sole and exclusive remedy and the entire liability of Edge Access and its suppliers under this limited warranty will be, at Edge Access or its service center's option, repair, replacement, or refund of the Software if reported (or, upon request, returned) to the party supplying the Product to Customer, if different than Edge Access. In no event does Edge Access warrant that the Software is error free or that Customer will be able to operate the Software without problems or interruptions. In addition, due to the continual development of new techniques for intruding upon and attacking networks, Edge Access does not warrant that the Software or any equipment, system or network on which the Software is used will be free of vulnerability to intrusion or attack.

Restrictions. This warranty does not apply if the Product (a) has been altered, except by Edge Access, (b) has not been installed, operated, repaired, or maintained in accordance with instructions supplied by Edge Access, (c) has been subjected to abnormal physical or electrical stress, misuse, negligence, or accident; or (d) is licensed, for beta, evaluation, testing or demonstration purposes for which Edge Access does not receive a payment of purchase price or license fee.

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General Terms Applicable to the Limited Warranty Statement and Software License

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If Customer has entered into a contract directly with Edge Access for supply of the Products subject to this warranty, the terms of that contract shall supersede any terms of this Warranty or the Warranty Card, or the Software License, which are inconsistent with that contract. Customer acknowledges that: the Internet URL address and the web pages referred to in this document may be updated by Edge Access from time to time; the version in effect at the date of delivery of the Products to the Customer shall apply.



ACCESS THE LEADING EDGE

Edge Access One-Year Limited Hardware Warranty Terms

The following are special terms applicable to your hardware warranty.

Duration of Hardware Warranty: One (1) Year

Replacement, Repair or Refund Procedure for Hardware: Edge Access or its service center will use commercially reasonable efforts to ship a replacement part within ten (10) working days after receipt of the RMA request. Actual delivery times may vary depending on Customer location.

Edge Access reserves the right to refund the purchase price as its exclusive warranty remedy.

To Receive a Return Materials Authorization (RMA) Number: Please contact the party from whom you purchased the product. If you purchased the product directly from Edge Access, contact your Edge Access Sales and Service Representative.

Complete the form below and keep for ready reference.

Product purchased from:

Their telephone number:

Product Model and Serial number:

Maintenance Contract number:

Edge Access Extended Limited Hardware Warranty Terms

Extended limited hardware warranty is available as follows:

- May be purchased a maximum of 90 days prior to the expiration of the previous warranty, subject to approval by Edge Access
- Must be purchased a minimum of 30 days prior to the expiration of the previous warranty, subject to approval by Edge Access
- Duration is One (1) Year